

# **One Identity Safeguard for Privileged Passwords 7.5**

### **Release Notes**

#### 04 April 2024, 16:30

These release notes provide information about the One Identity Safeguard for Privileged Passwords release. For the most recent documents and product information, see Online product documentation.

If you are updating a SPP version prior to this release, read the release notes for the version found at: One Identity Safeguard for Privileged Passwords Technical Documentation.

#### **Release options**

SPP includes two release versions:

- Long Term Support (LTS) maintenance release, version 7.0.5 LTS
- Feature release, version 7.5

The versions align with Safeguard for Privileged Sessions. For more information, see Long Term Support (LTS) and Feature Releases on page 16.

#### About this release

One Identity Safeguard for Privileged Passwords Version 7.5 is a major feature release with new features, resolved issues, and known issues.

# About the Safeguard product line

The One Identity Safeguard for Privileged Passwords 4000 Appliance, 3000 Appliance and 2000 Appliance are built specifically for use only with the SPP privileged management

software, which is pre-installed and ready for immediate use. The appliance is hardened to ensure the system is secured at the hardware, operating system, and software levels. The hardened appliance approach protects the privileged management software from attacks while simplifying deployment and ongoing management and shortening the time frame to value.

SPP virtual appliances and cloud applications are also available. When setting up a virtual environment, carefully consider the configuration aspects such as CPU, memory availability, I/O subsystem, and network infrastructure to ensure the virtual layer has the necessary resources available. See One Identity's Product Support Policies for more information on environment virtualization.

#### Safeguard privileged management software suite

Safeguard privileged management software is used to control, monitor, and govern privileged user accounts and activities to identify possible malicious activities, detect entitlement risks, and provide tamper proof evidence. The Safeguard products also aid incident investigation, forensics work, and compliance efforts.

The Safeguard products' unique strengths are:

- One-stop solution for all privileged access management needs
- Easy to deploy and integrate
- Unparalleled depth of recording
- Comprehensive risk analysis of entitlements and activities
- Thorough Governance for privileged account

The suite includes the following modules:

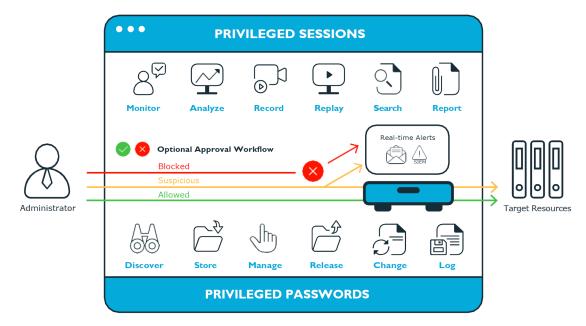
- **One Identity Safeguard for Privileged Passwords** automates, controls, and secures the process of granting privileged credentials with role-based access management and automated workflows. Deployed on a hardened appliance, SPP eliminates concerns about secured access to the solution itself, which helps to speed integration with your systems and IT strategies. Plus, its user-centered design means a small learning curve and the ability to manage passwords from anywhere and using nearly any device. The result is a solution that secures your enterprise and enables your privileged users with a new level of freedom and functionality.
- **One Identity for Privileged Sessions** is part of One Identity's Privileged Access Management portfolio. Addressing large enterprise needs, Safeguard for Privileged Sessions is a privileged session management solution, which provides industryleading access control, as well as session monitoring and recording to prevent privileged account misuse, facilitate compliance, and accelerate forensics investigations.

Safeguard for Privileged Sessions is a quickly deployable enterprise appliance, completely independent from clients and servers to integrate seamlessly into existing networks. It captures the activity data necessary for user profiling and enables full user session drill-down for forensics investigations.



**NOTE:** Configuration options and details related to Safeguard for Privileged Sessions will only be visible to customers that have purchased and joined the product to One Identity Safeguard for Privileged Passwords.

• One Identity Safeguard for Privileged Analytics integrates data from Safeguard for Privileged Sessions to use as the basis of privileged user behavior analysis. Safeguard for Privileged Analytics uses machine learning algorithms to scrutinize behavioral characteristics, and generates user behavior profiles for each individual privileged user. Safeguard for Privileged Analytics compares actual user activity to user profiles in real time, and profiles are continually adjusted using machine learning. Safeguard for Privileged Analytics detects anomalies and ranks them based on risk so you can prioritize and take appropriate action and ultimately prevent data breaches.



#### Figure 1: Privileged Sessions and Privileged Passwords

### **New features**

# **Disconnected Assets Licensing (Starling Connect for Safeguard Assets) (444155)**

New customers are advised to inquire about purchasing a Disconnected Assets license along with their regularly purchased Password Management license. The Disconnected Assets license can help reduce the overall license cost for some customers.

Existing customers will be sent a Disconnected Assets license to be added to their Safeguard for Privileged Passwords upon request.



Please reach out to your Account Manager for more information or request pricing for One Identity Safeguard for Privileged Passwords.

#### Support for vaulting files securely (400427)

SPP now allows you to upload and store files securely and to check files out using the access policy mechanism.

# Support for just-in-time (JIT) account privilege elevation and demotion for supported platforms (427277)

In the SPP web client, in **Asset Management** > **Assets** >  $\checkmark$  (View Details) > **Accounts**, on the Management tab, the **JIT Privilege Group Membership** option has been added. With **JIT Privilege Group Membership**, you can assign groups to grant just-in-time (JIT) privileges to the account at the time of checkout, then correspondingly remove these groups from the account at the time of check-in.

#### Support for Hyper-V asset discovery (405285)

SPP now allows you to discover VMs that are running on Hyper-V servers so that you can add them as assets in Safeguard to manage privilege account credentials.

# Support for managing Azure Active Directory (Azure AD) domain joined assets using an Azure AD directory account (258085)

SPP now allows you to manage Azure AD domain joined assets using an Azure AD directory account.

# Support for controlling if background wallpaper is displayed when using RDP via an SPP-initiated session request (443128)

In the SPP web client, in **Security Policy Management** > **Entitlements** > **Access Request Policies** > (create or edit a policy), the **Show Remote Desktop Wallpaper Background** option has been added. Select this check box to have Remote Desktop (RDP) session requests include a client setting allowing for desktop wallpaper to be displayed.

# **Resolved** issues

Issues addressed by this release follow.



#### **Table 1: General resolved issues**

Resolved issue	Issue ID
Resolved an issue in the web client: in <b>Asset Management</b> > <b>Profiles</b> > <b>View Password Profile Components</b> > <b>Change Password</b> , if the <b>Change Password even if release is active</b> check box is cleared, SPP no longer attempts to perform a password change that would fail.	392620
Starling join now sets the 'Starling Hostname' settings variable according to the Azure region.	424162
Resolved an issue of receiving an unsupported network adapter ("Amazon Elastic Network Adapter") error message on an AWS deployment of SPP.	427920
Resolved an issue where Primary was in Offline Workflow mode when AuditLogPurge ran.	427930
Improved A2A logging to help determine which certificate, common name, or source IP failed to log in, when requesting a secret using A2A results in an unauthorized error message.	428300
In the web client, resolved an issue of not receiving a notification email after adding an email event for the <b>Access Request Session Playback</b> <b>Initialized</b> event in <b>External Integration</b> > <b>Email Events</b> . The playback event will be logged in the session activity category and policy administrators will be notified.	432080
In the web client, resolved an issue where after changing the password profile from an automatic change to a manual change schedule, one additional automatic change occurred, delaying the password change schedule to be applied immediately.	433207
In the web client, deleting an account now updates the number of linked accounts in <b>Security Policy Management</b> > <b>Linked Accounts</b> .	433210
Replica appliances are now able to synchronize NTP with the primary appliance.	433223
In the web client, resolved an issue where many accounts were in a <b>Pending Password Reset</b> state, which blocked access requests for users despite selecting the <b>Pending Reviews Do Not Block Access</b> check box in the <b>Reviewer</b> tab of a <b>Workflow</b> for an access request policy.	433278
Fixed an issue where SPP sessions did not automatically close after reaching the configured time limit expiry.	433322
When adding an entitlement to a user in the User UI, the <b>Event</b> is <b>RemoveMembership</b> , not <b>AddMembership</b> .	433323



Resolved issue	Issue ID
In the web client, in <b>My Requests</b> , selecting or clearing the <b>Show</b> <b>Account Request Availability</b> check box no longer affects (delays) the availability of session requests.	437393
In the web client, <b>Use Time Windows</b> now displays properly in non- English languages instead of showing all sections unavailable.	437433
Resolved an issue in the web client, where after launching multiple SPP- initiated sessions on the same SSH asset, on the <b>Access Request Activity</b> page, the number of open sessions were displayed incorrectly.	437764
Resolved an issue related to Starling directory search: in the web client, the <b>Activity Center</b> displayed that the delete synchronization on directory Starling tasks failed with an error message, but the users and groups were synchronized successfully.	438107
In the web client, resolved an issue where requesting Telnet sessions using user-supplied credentials ( <b>My Credentials</b> ) resulted in an Invalid or missing username provided. (90509) error message.	438117
Resolved an issue where installing a trusted certificate to a cluster failed.	438354
Resolved an issue where after upgrading to SPP 7.4 either on a primary or a replica appliance, users could not acknowledge password and session requests.	438619
Optimized CPU usage on the Application to Application (A2A) service.	439724
Resolved an issue in the web client: when creating or editing an account on a Active Directory asset, the manually entered Alternate Login Name entry was ignored, and the AD attribute was used instead.	439893
Fixed this issue: Directory Sync Deleted users added when added using script.	439907
Resolved an issue where using account discovery, the Salesforce Connector only listed 500 accounts instead of all accounts.	440258
Resolved an issue where emails could not be sent via SendGrid due to a missing From header.	440685
In the Cloud Assistant app for Microsoft Teams, messages were sent in the language of the requester, not in the language of the receiver. This issue has been fixed.	441977
SPP no longer attempts to send notification emails about personal password expiration to deleted user accounts.	442277
Generating a support bundle no longer fails due to a failure to get Windows	442540



Resolved issue	Issue ID
Update log files.	
Improved error message for FGPP permission issues.	442918
In the web client, in the <b>Email</b> field for users, when entering the email address with a prefix or suffix space by accident, the extra space is automatically removed (trimmed).	443044
Ownership-partition report now shows all data.	445076
The default timeout for network based asset discovery jobs has been increased. The web UI now also shows the asset discovery IP address scan timeout value.	445122
Fixed an issues on the web UI: <b>SSH Key Generation and Deployment</b> option switched back to the default value after setting and saving the job. Exiting and then reopening the same page now shows the value set by the user.	446257
Fixed this issue: Dell iDrac platform version is not saved. When you create or edit an iDrac asset using the web UI, the version is now saved.	447431
Audit purge failing.	448691
Access request replica UI advanced search shows no results.	449050

# **Known issues**

The following is a list of issues known to exist at the time of release.

Known issue	Issue ID
Safeguard 3000 appliance may hang on reboot during patch to 7.0.2	416849
Workaround: reboot the primary server.	

# **System requirements and versions**

One Identity Safeguard for Privileged Passwords allows you to manage access requests, approvals, and reviews for your managed accounts and systems.

• The web client consists of an end-user view and administrator view. The fully featured client exposes all of the functionality of Safeguard based on the role of the



authenticated user.

• The web management console displays whenever you connect to the virtual appliance and is used for first time configuration.

When setting up a virtual environment, carefully consider the configuration aspects such as CPU, memory availability, I/O subsystem, and network infrastructure to ensure the virtual layer has the necessary resources available. See One Identity's Product Support Policies for more information on environment virtualization.

Ensure that your system meets the minimum hardware and software requirements for these clients.

If a Safeguard Sessions Appliance is linked to SPP, session recording is handled via Safeguard for Privileged Session. The link is initiated from Safeguard for Privileged Sessions. For details about the link steps and issue resolution, see the *One Identity Safeguard for Privileged Sessions Administration Guide*.

#### Bandwidth

It is recommended that connection, including overhead, is faster than 10 megabits per second inter-site bandwidth with a one-way latency of less than 500 milliseconds. If you are using traffic shaping, you must allow sufficient bandwidth and priority to port 655 UDP in the shaping profile. These numbers are offered as a guideline only in that other factors could require additional network tuning. These factors include but are not limited to: jitter, packet loss, response time, usage, and network saturation. If there are any further questions, please check with your Network Administration team.

### Web client system requirements

Component	Requirements
Web browsers	Desktop browsers:
	<ul> <li>Apple Safari 16.0 for desktop (or later)</li> </ul>
	Google Chrome 108 (or later)
	Microsoft Edge 108 (or later)
	Mozilla Firefox 108 (or later)
	Mobile device browsers:
	Apple Safari Mobile 14.7 (or later)
	Google Chrome on Android 108 (or later)

#### **Table 2: Web requirements**



# Web management console system requirements

Component	Requirements
Web management console	Desktop browsers:
	<ul> <li>Apple Safari 16.0 for desktop (or later)</li> </ul>
	Google Chrome 108 (or later)
	<ul> <li>Microsoft Edge 108 (or later)</li> </ul>
	Mozilla Firefox 108 (or later)

Platforms and versions follow.

- You must license the VM with a Microsoft Windows license. We recommend using either the MAK or KMS method. Specific questions about licensing should be directed to your Sales Representative.
- Supported hypervisors:
  - Microsoft Hyper-V (VHDX) version 8 or higher
  - VMware vSphere with vSphere Hypervisor (ESXi) versions 6.5 or higher
  - VMware Workstation version 13 or higher
- Minimum resources: 4 CPUs, 10GB RAM, and a 500GB disk. The virtual appliances default deploy does not provide adequate resources. Ensure these minimum resources are met.

### **Supported platforms**

One Identity Safeguard for Privileged Passwords supports a variety of platforms, including custom platforms.

#### **SPP tested platforms**

The following table lists the platforms and versions that have been tested for SPP (SPP). Additional assets may be added to SPP. If you do not see a particular platform listed when adding an asset, use the **Other**, **Other Managed**, **Other Directory**, or **Linux** selection on the **Management** tab of the **Asset** dialog. For more information, see Management tab (add asset).



#### SPP linked to Safeguard for Privileged Sessions: Sessions platforms

▲ CAUTION: When linking your Safeguard for Privileged Sessions (SPS) deployment to your SPP (SPP) deployment, ensure that the SPS and SPP versions match exactly, and keep the versions synchronized during an upgrade. For example, you can only link SPS version 6.6 to SPP version 6.6, and if you upgrade SPS to version 6.7, you must also upgrade SPP to 6.7.

Make sure that you do not mix Long Term Supported (LTS) and feature releases. For example, do not link an SPS version 6.0.1 to an SPP version 6.1.

When One Identity Safeguard for Privileged Passwords (SPP) is linked with a Safeguard for Privileged Sessions (SPS) appliance, platforms are supported that use one of these protocols:

- SPP 2.8 or lower: RDP, SSH
- SPP 2.9 or higher: RDP, SSH, or Telnet

Some platforms may support more than one protocol. For example, a Linux (or Linux variation) platform supports both SSH and Telnet protocols.

Platform Name	Tested Versions	Supports SPP	Supports SPS Access
ACF2	ACF2 for z/OS 16.0	True	True
ADF2 over LDAP	ADF2 for z/OS 16.0	True	False
Active Directory	Active Directory	True	False
AIX	AIX 7.2 AIX 7.3	True	True
Amazon Linux	Amazon Linux 2 Amazon Linux 2023 Amazon Linux Other	True	True
Amazon Web Services	Amazon Web Services 1	True	False
CentOS Linux	CentOS Linux 7 CentOS Linux 8	True	True
Check Point GAiA (SSH)	Check Point GAiA (SSH) R80.30 Check Point GAiA (SSH) R81	True	True
Cisco ASA	Cisco ASA 7.X	True	True

#### Table 4: Supported platforms: Assets that can be managed



Platform Name	Tested Versions	Supports SPP	Supports SPS Access
	Cisco ASA 8.X Cisco ASA 9.X		
Cisco IOS (510)	Cisco IOS 12.X Cisco IOS 15.X Cisco IOS 16.X	True	True
Cisco ISE	Cisco ISE 2.7 Cisco ISE 3	True	False
Cisco ISE CLI	Cisco ISE CLI 2.7 Cisco ISE CLI 3	True	True
Cisco NX-OS	Cisco NX-OS 9.3(7) Cisco NX-OS 9.3(7a)	True	True
Debian GNU/Linux	Debian GNU/Linux 10 Debian GNU/Linux 11 Debian GNU/Linux 12	True	True
Dell iDRAC	Dell iDRAC 8 Dell iDRAC 9	True	True
eDirectory LDAP	eDirectory LDAP 9	True	False
ESXi	ESXi 7.0 ESXi 8.0	True	False
F5 Big-IP	F5 Big-IP 13.0 F5 Big-IP 14.0 F5 Big-IP 15.0 F5 BIG-IP 16.0 F5 BIG-IP 17.0	True	True
Fedora	Fedora 38 Fedora 39	True	True
Fortinet FortiOS	Fortinet FortiOS 6.2 Fortinet FortiOS 7.0 Fortinet FortiOS 7.2 Fortinet FortiOS 7.4	True	True



Platform Name	Tested Versions	Supports SPP	Supports SPS Access
FreeBSD	FreeBSD 13 FreeBSD 14	True	True
HP iLO	HP iLO 4 HP iLO 5 HP iLO 6	True	True
HP ILO MP	HP iLO MP 2 HP iLO MP 3	True	True
HP-UX	HP-UX 11iv3 (B.11.31)	True	True
IBM i	IBM i 7.4 IBM i 7.5	True	True
JunOS - Juniper Networks	JunOS - Juniper Networks 20 JunOS - Juniper Networks 21 JunOS - Juniper Networks 22 JunOS - Juniper Networks 23	True	True
LDAP	OpenLDAP 2.4	True	False
Linux		True	True
macOS	macOS 12 macOS 13 macOS 14	True	True
MongoDB	MongoDB 5.0 MongoDB 6.0 MongoDB 7.0	True	False
MySQL	MySQL 5.7 MySQL 8.0 LTS	True	False
Oracle	Oracle 19c Oracle 21c Oracle 23c	True	False
Oracle Linux (OL)	Oracle Linux (OL) 7 Oracle Linux (OL) 8 Oracle Linux (OL) 9	True	True



Platform Name	Tested Versions	Supports SPP	Supports SPS Access
PAN-OS	PAN-OS 9.1 PAN-OS 10.1 PAN-OS 10.2 PAN-OS 11.0 PAN-OS 11.1	True	True
PostgreSQL	PostgreSQL 12 PostgreSQL 13 PostgreSQL 14 PostgreSQL 15 PostgreSQL 16	True	False
RACF	zSecurity Manager for RACF z/VM 2.5	True	True
RACF over LDAP	zSecurity Manager for RACF z/VM 2.5	True	False
Red Hat Enterprise Linux (RHEL)	Red Hat Enterprise Linux (RHEL) 7 Red Hat Enterprise Linux (RHEL) 8 Red Hat Enterprise Linux (RHEL) 9	True	True
Red Hat Directory Server	Red Hat Directory Server 11 Red Hat Directory Server 12	True	False
SAP HANA	SAP HANA SAP HANA 2 SPS 07	True	False
SAP Netweaver Application Server	SAP Netweaver Application Server 7.5	True	False
Safeguard for Privileged Sessions	Safeguard for Privileged Sessions 7.0	True	True
Solaris	Solaris 10 Solaris 11.3 Solaris 11.4	True	True
SonicOS	SonicOS 6.5 SonicOS 7	True	False



Platform Name	Tested Versions	Supports SPP	Supports SPS Access
	SonicOSX 7		
SonicWALL SMA or CMS	SonicWALL SMA or CMS 11.3.0	True	False
SQL Server	SQL Server 2014 SQL Server 2016 SQL Server 2017 SQL Server 2019 SQL Server 2022	True	False
SUSE Linux Enterprise Server (SLES)	SUSE Linux Enterprise Server (SLES) 12 SUSE Linux Enterprise Server (SLES) 15	True	True
Sybase (Adaptive Server Enterprise)	Sybase (Adaptive Server Enterprise) 15.7 Sybase (Adaptive Server Enterprise) 16 Sybase (Adaptive Server Enterprise) 17	True	False
Top Secret - Mainframe	Top Secret - Mainframe r16 zSeries	True	False
Top Secret - Mainframe LDAP	Top Secret - Mainframe LDAP r16	True	True
Ubuntu	Ubuntu 18.04 LTS Ubuntu 22.04 LTS Ubuntu 22.10 Ubuntu 23.04 Ubuntu 23.10 Ubuntu 24.04 LTS	True	True
VMware vCenter Server	VMware vCenter Server 6.7 VMware vCenter Server 7.0	True	True
Windows Desktop Windows Desktop (SSH) Windows Desktop	Windows (SSH) 10 Windows (SSH) 11 Windows (SSH) Server 2016	True	True



Platform Name	Tested Versions	Supports SPP	Supports SPS Access
(WinRM)	Windows (SSH) Server 2019		
Windows Server	Windows (SSH) Server 2022		
Windows Server (SSH)	Windows 10		
Windows Server (WinRM)	Windows 11		
	Windows Server 2016		
	Windows Server 2019		
	Windows Server 2022		

#### Table 5: Supported platforms: Directories that can be searched

Platform Name	Platform Version
Microsoft Active Directory	Windows 2008+ DFL/FFL
LDAP	2.4

For all supported platforms, it is assume that you are applying the latest updates. For unpatched versions of supported platforms, Support will investigate and assist on a case by case basis but it may be necessary for you to upgrade the platform or use SPP's custom platform feature.

**IMPORTANT:** For the current list of platforms supported by Connect for Safeguard Assets, see the *Connect for Safeguard Assets User Guide*.

#### Custom platforms

The following example platform scripts are available:

- Custom HTTP
- Linux SSH
- Telnet
- TN3270 transports are available

For more information, see Custom platforms and Creating a custom platform script. Custom Platforms and Creating a custom platform script in the *Safeguard for Privileged Passwords Administration Guide*.

Sample custom platform scripts and command details are available at the following links available from the Safeguard Custom Platform Home wiki on GitHub:

• Command-Reference:

https://github.com/OneIdentity/SafeguardCustomPlatform/wiki/Command-Reference

• Writing a custom platform script:



https://github.com/OneIdentity/SafeguardCustomPlatform/wiki/WritingACustomPlatformScript

• Example platform scripts are available at this location:

https://github.com/OneIdentity/SafeguardCustomPlatform/tree/master/SampleScripts

▲ CAUTION: Example scripts are provided for information only. Updates, error checking, and testing are required before using them in production. SPP checks to ensure the values match the type of the property that include a string, boolean, integer, or password (which is called secret in the API scripts). SPP cannot check the validity or system impact of values entered for custom platforms.

### Long Term Support (LTS) and Feature Releases

Releases use the following version designations:

Long Term Support

- Long Term Support (LTS) Releases: The first digit identifies the release and the second is a zero (for example, 6.0 LTS).
- Maintenance LTS Releases: A third digit is added followed by LTS (for example, 6.0.6 LTS).
- Feature Releases: The Feature Releases version numbers are two digits (for example, 6.6).

Customers choose between two paths for receiving releases: Long Term Support (LTS) Release or Feature Release. See the following table for details.

	(LTS) Release	
General Release	<b>Scope</b> : Includes new features, resolved issues and security updates	<b>Scope</b> : Includes the latest features, resolved issues, and other updates, such as security patches for the OS
	<b>Versioning</b> : The first digit identifies the LTS and the second digit is a 0 (for example, 6.0 LTS, 7.0 LTS, and so on).	<b>Versioning</b> : The first digit identifies the LTS and the second digit is a number identifying the Feature Release (for example, 6.6, 6.7, and so on).
Maintenance Release	<b>Scope</b> : Includes critical resolved issues	<b>Scope</b> : Includes highly critical resolved issues
	Versioning: A third digit	Versioning: A third digit designates

#### Table 6: Comparison of Long Term Support (LTS) Release and Feature Release

Feature Release



designates the maintenance LTS Release (for example, 6.0.6 LTS). the maintenance Feature Release (for example, 6.6.1).

Release and support details can be found at Product Life Cycle.

# **CAUTION:** Downgrading from the latest Feature Release, even to an LTS release, voids support for SPP.

One Identity strongly recommends always installing the latest revision of the release path you use (Long Term Support path or Feature Release path).

#### Moving between LTS and Feature Release versions

You can move from an LTS version (for example, 6.0.7 LTS) to the same feature version (6.7) and then patch to a later feature version. After that, you can patch from the minimum version for the patch, typically N-3. If you move from an LTS version to a feature version, you will receive a warning like the following which informs you that you will only be able to apply a Feature Release until the next LTS Release:

Warning: You are patching to a Feature Release from an LTS Release. If you apply this update, you will not be able to upgrade to a non-Feature Release until the next LTS major release version is available. See the Administration Guide for details.

You cannot move from a Feature Release to LTS Release. For example, you cannot move from 6.7 to 6.0.7 LTS. You have to keep upgrading with each new Feature Release until the next LTS Release version is published. For this example, you would wait until 7.0 LTS is available.

#### Patching

You can only patch from a major version. For example, if you have version 6.6 and want to patch to 7.7, you must patch to 7.0 LTS and then apply 7.7.

An LTS major version of One Identity Safeguard for Privileged Passwords (SPP) will only work with the same LTS major version of Safeguard for Privileged Sessions (SPS). For the best experience, it is recommended you use the latest supported version.

### **Appliance specifications**

The SPP Appliance is built specifically for use only with the SPP privileged management software that is already installed and ready for immediate use. It comes hardened to ensure the system is secure at the hardware, operating system, and software levels.

The following tables list the One Identity Safeguard for Privileged Passwords 4000 Appliance, 3000 Appliance and 2000 Appliance specifications and power requirements.



	-
4000 Appliance	Feature / Specification
Processor	Intel Xeon 4310T 2.3 GHz
# of Processors	1
# of Cores per Processor	10 cores (20 threads)
L2/L3 Cache	15 MB Cache
Chipset	Intel C621A Chipset
DIMMs	ECC DDR4-2667
RAM	64 GB
Internal HD Controller	Supermicro AOC-S3908L-H8iR-16DD
Disk Hard Drive	4 x Seagate Exos 7E10 2TB SAS 512e
Availability	TPM 2.0, EEC Memory, Redundant PSU
I/O Slots	2x PCIe 4.0 x16 FHHL 1x PCIe 4.0 x16 HHHL
RAID	RAID10
NIC/LOM	Broadcom P210TP - 2 x 10G BASE-T Broadcom P210P - 2 x 10G SFP+
Power Supplies	Redundant, 500W/600W, Auto Ranging (100v~240V), RoHS and REACH compliant
Fans	6 Supermicro FAN-0141L
Chassis	1U Rack
Dimensions (HxWxD)	43 x 437.0 x 650.0 (mm)
	1.7 x 17.2 x 25.6 (in)
Weight	Max: 37 lbs (16.78 Kg)

#### Table 7: 4000 Appliance: Feature specifications

#### Table 8: 3000 Appliance: Feature specifications

3000 Appliance	Feature / Specification
Processor	Intel Xeon E3-1275v6 3.8 GHz
# of Processors	1
# of Cores per Processor	4 cores (8 threads)
L2/L3 Cache	8MB L3 Cache
Chipset	Intel C236 Chipset



3000 Appliance	Feature / Specification
DIMMs	Unbuffered ECC UDIMM DDR4 2400MHz
RAM	32 GB
Internal HD Controller	LSI MegaRAID SAS 9361-4i Single
Disk Hard Drive	4 x Seagate 7E2000 2TB SAS 512E
Availability	TPM 2.0, EEC Memory, Redundant PSU
I/O Slots	x16 PCIe 3.0, x8 PCIe 3.0
RAID	RAID10
NIC/LOM	4 port - dual GbE LAN with Intel i210-AT
Power Supplies	Redundant, 700W, Auto Ranging (100v~240V), ACPI compatible
Fans	1 Supermicro SNK-P0046P and 2 Micron 16GB 2666MHz 2R ECC Unb Z01B Dual Label
Chassis	1U Rack
Dimensions (HxWxD)	43 x 437.0 x 597.0 (mm)
	1.7 x 17.2 x 23.5 (in)
Weight	Max: 37 lbs (16.78 Kg)

#### Table 9: 2000 Appliance: Feature specifications

2000 Appliance	Feature / Specification
Processor	Intel Xeon E3-1275v5 3.60 GHz
# of Processors	1
# of Cores per Processor	4
L2/L3 Cache	4 x 256KB L2, 8MB L3 SmartCache
Chipset	Intel C236 Chipset
DIMMs	DDR4-2400 ECC Unbuffered DIMMs
RAM	32GB
Internal HD Controller	LSI MegaRAID SAS 9391-4i 12Gbps SAS3
Disk	4 x Seagate EC2.5 1TB SAS 512e
Availability	TPM 2.0, EEC Memory, Redundant PSU
I/O Slots	x16 PCIe 3.0, x8 PCIe 3.0



2000 Appliance	Feature / Specification
RAID	RAID10
NIC/LOM	3 x Intel i210-AT GbE
Power Supplies	Redundant, 700W, Auto Ranging (100v~240V), ACPI compatible
Fans	4 x 40mm Counter-rotating, Non-hot- swappable
Chassis	1U Rack
Dimensions (HxWxD)	43 x 437.0 x 597.0 (mm) 1.7 x 17.2 x 23.5 (in)
Weight	Max: 46 lbs (20.9 Kg)
Miscellaneous	FIPS Compliant Chassis

# Table 10: One Identity Safeguard for Privileged Passwords4000 Appliance, 3000 Appliance and 2000 Appliance: Powerrequirements

Input Voltage	100-240 Vac
Frequency	50-60Hz
Power Consumption (Watts)	170.9
BTU	583

SPP is also available as a virtual appliance and from the cloud. For details see:

- Using the virtual appliance and web management console
- Using the cloud

### **Appliance LCD and controls**

The front panel of the One Identity Safeguard for Privileged Passwords 4000 Appliance, 3000 Appliance and 2000 Appliance contain the following controls for powering on, powering off, and scrolling through the LCD display.

• Green check mark button: Use the **Green check mark** button to start the appliance. Press the **Green check mark** button for NO more than one second to power on the appliance.



- ▲ CAUTION: Once the SPP Appliance is booted, DO NOT press and hold the Green check mark button. Holding this button for four or more seconds will cold reset the power of the appliance and may result in damage.
- Red X button: Use the Red X button to shut down the appliance. Press and hold the Red X button for four seconds until the LCD displays POWER OFF.
  - ▲ CAUTION: Once the SPP Appliance is booted, DO NOT press and hold the Red X button for more than 13 seconds. This will hard power off the appliance and may result in damage.
- Down, up, left, and right arrow buttons: When the appliance is running, the LCD home screen displays: Safeguard for Privileged Passwords <version number>. Use the arrow buttons to scroll through the following details:
  - Serial: <appliance serial number>
  - X0: <appliance IP address>
  - MGMT: <management IP address>
  - MGMT MAC: < media access control address>
  - IPMI: <IP address for IPMI>

#### Table 11: Appliance LCD and controls

Control	Description	
Green check mark button	Use the <b>Green check mark</b> button to start the appliance. Press the <b>Green check mark</b> button for NO MORE THAN one second to power on the appliance.	
	A CAUTION: Once the SPP Appliance is booted, DO NOT press and hold the Green check mark button. Holding this button for four or more seconds will cold reset the power of the appliance and may result in damage.	
Red X button	Use the <b>Red X</b> button to shut down the appliance. Press and hold the <b>Red X</b> button for four seconds until the LCD displays POWER OFF.  CAUTION: Once the SPP Appliance is booted, DO NOT press and hold the Red X button for more than 13 seconds. This will hard power off the appliance and may result in damage.	
Down, up, left, and right arrow buttons	<ul> <li>When the appliance is running, the LCD home screen displays:</li> <li>SPP <version number=""></version></li> <li>Use the arrow buttons to scroll through the following details:</li> <li>Serial: <appliance number="" serial=""></appliance></li> <li>X0: <appliance address="" ip=""></appliance></li> </ul>	



Control	Description
	<ul> <li>MGMT: <management address="" ip=""></management></li> </ul>
	<ul> <li>MGMT MAC: <media access="" address="" control=""></media></li> </ul>

• IPMI: <IP address for IPMI>

# **Product licensing**

# **CAUTION:** All customers upgrading to SPP 7.0 require a new license. For more information, contact Support.

As a SPP user, if you get an "appliance is unlicensed" notification, contact your Appliance Administrator.

#### Hardware appliance

The One Identity Safeguard for Privileged Passwords 4000 Appliance, 3000 Appliance and 2000 Appliance ship with the Privileged Passwords module which requires a valid license to enable functionality.

You must install a valid license. Once the module is installed, SPP shows a license state of **Licensed** and is operational. If the module license is not installed, you have limited functionality. That is, even though you will be able to configure access requests, if a Privileged Passwords module license is not installed, you will not be able to request a password release.

#### Virtual appliance Microsoft Windows licensing

You must license the virtual appliance with a Microsoft Windows license. We recommend using either the MAK or KMS method. Specific questions about licensing should be directed to your Sales Representative. The virtual appliance will not function unless the operating system is properly licensed.

#### Licensing setup and update

#### To enter licensing information when you first log in

The first time you log in as the Appliance Administrator, you are prompted to add a license. The **Success** dialog displays when the license is added.

On the virtual appliance, the license is added as part of Initial Setup. For more information, see Initial setup and maintenance.

**IMPORTANT:** After successfully adding a license, the Software Transaction Agreement will be displayed and must be read and accepted in order to use SPP.



#### To configure reminders for license expiration

To avoid disruptions in the use of SPP, the Appliance Administrator must configure the SMTP server, and define email templates for the License Expired and the License Expiring Soon event types. This ensures you will be notified of an approaching expiration date. For more information, see Enabling email notifications.

Users are instructed to contact their Appliance Administrator if they get an "appliance is unlicensed" notification.

As an Appliance Administrator, if you receive a "license expiring" notification, apply a new license.

#### To update the licensing file

Safeguard licenses can be updated both on hardware and virtual machines, whereas OS licenses can be updated only on virtual machines.

#### To perform licensing activities

Navigate to Appliance Management > Appliance > Licensing.

- To upload a new license file, click **+ Upload new license file** and browse to select the current license file. The Software Transaction Agreement will also be displayed during this process and must be read and accepted in order to complete the licensing process.
- To remove the license file, select the license and click **m** Remove selected license.
- To get more information on the license and to export license data, click the What do these numbers mean? button, or click on the numbers in the tile.

If you want to export data about users, desktops or systems in CSV or JSON format, navigate to the table from which you want to export data by clicking the corresponding tab, for example **Users Used**.

Click the export icon located on the table. For more information on exporting, see Exporting data.

Below is the list of the available tabs.

For device-based licenses:

- General
- Desktops Used
- Other Desktops
- Systems Used
- Other Systems
- History

For user-based licenses:



- General
- Users Used
- Password Vault Only
- Other Users
- History
- The **General** tab, contains general information about the license:
  - License usage and consumption
  - Counts of all managed and unmanaged components
  - How licenses are counted
  - License Number
  - License Type
  - Expiration Date
  - Product Version
  - Date Added
  - Added By

# **Update and installation instructions**

**CAUTION:** For customers upgrading to 7.0 from a previous SPP release, be aware the following changes are required prior to upgrading:

- New license (https://support.oneidentity.com/contact-us/licensing). Once the new license is installed, Appliance Administrators will need to read and accept the Software Transaction Agreement before SPP will be fully functional.
- Must apply the OS patch release prior to upgrading to 7.0. For more information, see One Identity Safeguard for Privileged Passwords required Operating System Patch Pre-requisite for SPP 7.0 LTS (338064).
- Approval Anywhere has been deprecated. Any SPP customers also currently using Starling Two-Factor Authentication as their authentication provider should wait to upgrade until they have removed all Starling Two-Factor Authentication related user information.

The One Identity Safeguard for Privileged Passwords 4000 Appliance, 3000 Appliance and 2000 Appliance are built specifically for use only with the SPP privileged management software, which is pre-installed and ready for immediate use on the hardened appliances.

SPP virtual appliances and cloud applications are also available.



#### To set up a new deployment: One Identity Safeguard for Privileged Passwords 4000 Appliance, 3000 Appliance and 2000 Appliance Virtual Machine, or Cloud

If this is a new physical appliance, virtual machine, or cloud deployment, see the *One Identity Safeguard for Privileged Passwords Appliance Setup Guide*. The guide is also included in the package with a physical appliance.

# To update an existing physical appliance or virtual appliance with this patch

It is the responsibility of the Appliance Administrator to upgrade One Identity Safeguard for Privileged Passwords by installing an update file (patch). Consider the following:

- **Minimum patch version**: 7.0.0.18401. If you are running an earlier version of the SPP Appliance, you must upgrade to this version before applying the 7.5 patch.
- **Clustered environment**: See the Patching cluster members section in the *One Identity Safeguard for Privileged Passwords Administration Guide* for instructions on how to deploy a patch so all appliances in the cluster are on the same version.

#### Prepare to install a patch

- 1. Backup your appliance before you install a patch. Once you install a patch, you cannot uninstall it. See the *One Identity Safeguard for Privileged Passwords Administration Guide*, Backup and restore topic.
- 2. Download the latest physical appliance patch or virtual appliance patch from the One Identity Support Portal:

https://support.oneidentity.com/one-identity-safeguard-for-privileged-passwords/download-new-releases

#### To install the hardware patch

- 1. As an Appliance Administrator, log in to the SPP client.
- 2. Select Appliance Management > Appliance > Patch Updates.

The current appliance and client versions are displayed.

3. Click **Upload a File** and browse to select the update file you downloaded from the One Identity support web site.

NOTE: When you select a file, SPP uploads it to the server, but does not install it.

4. Once the file has successfully uploaded, click **Install Now**.

#### To install the virtual machine patch

 Make adequate resources available. The virtual appliances default deploy does not provide adequate resources. The minimum resources required are: 4 CPUs, 10GB RAM, and a 500GB disk. Without adequate disk space, the patch will fail and you will



need to expand disk space then re-upload the patch.

2. Go to the web management console and click **Setup** and follow the wizard.

# Verify successful installation

You can verify that the correct version has been successfully installed from the SPP desktop client or the LCD on the One Identity Safeguard for Privileged Passwords Appliance.

#### To verify the uploaded patch was installed

- 1. Log in to the SPP client as an Operations Administrator or an Appliance Administrator.
- 2. Select Appliance Management > Appliance > Appliance Information.
- 3. Verify the correct appliance version is displayed in the appliance properties pane.

In addition, when the appliance is running, the LCD home screen on the front panel of the appliance displays **SPP** <version number>. Therefore, you can verify the correct appliance version is running from there, as well.



# **More resources**

Additional information is available from the following:

- Online product documentation: https://support.oneidentity.com/one-identitysafeguard-for-privileged-passwords/technical-documents
- One Identity Communities: https://www.quest.com/community/one-identity/
- Knowledge Base: https://support.oneidentity.com/one-identity-safeguard-forprivileged-passwords/kb

# Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan. It supports bidirectional writing (Arabic and Hebrew). The release supports Complex Script (Central Asia – India, Thailand).

The release is localized to the following languages: Arabic (Saudi Arabia), Chinese (Traditional), Dutch, French, German, Italian, Japanese, Korean, Portuguese (Brazil), Russian, Spanish.



# About us

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

# **Contacting us**

For sales and other inquiries, such as licensing, support, and renewals, visit <a href="https://www.oneidentity.com/company/contact-us.aspx">https://www.oneidentity.com/company/contact-us.aspx</a>.

### **Technical support resources**

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at https://support.oneidentity.com/.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to videos at www.YouTube.com/OneIdentity
- Engage in community discussions
- Chat with support engineers online
- · View services to assist you with your product

### **Third-party components**

This product contains third-party components (listed below). Copies of component licenses may be found at <a href="https://www.oneidentity.com/legal/license-agreements.aspx">https://www.oneidentity.com/legal/license-agreements.aspx</a>. Source code for components marked with an asterisk (\*) is available at <a href="http://opensource.quest.com">http://opensource.quest.com</a>.



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adapter 11.2.13 @angular/material-moment-	License Text - MIT N/A
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@angular/platform-browser	Copyright (c) 2010-2021 Google LLC.
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#### Table 12: List of third-party components



Component	License or acknowledegment
@angular/platform-browser 14.2.12	
<ul><li>@angular/platform-browser- dynamic 11.2.14</li><li>@angular/platform-browser- dynamic 14.2.12</li></ul>	Copyright (c) 2010-2021 Google LLC. License Text - MIT N/A
@angular/router 11.2.14 @angular/router 14.3.12	Copyright (c) 2010-2021 Google LLC. License Text - MIT N/A
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