

Cloud Access Manager 8.1.4

How to Delete Users from the Cloud Access Manager Database

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Legend

- **WARNING:** A WARNING icon indicates a potential for property damage, personal injury, or death.
- **CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.
- 1 IMPORTANT, NOTE, TIP, MOBILE, or VIDEO: An information icon indicates supporting information.

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Introduction

This guide describes how to delete users from the Cloud Access Manager database.

Overview

You can delete users from the Cloud Access Manager database using the Delete Users page. The user is not removed from their associated authenticator, for example, Active Directory.

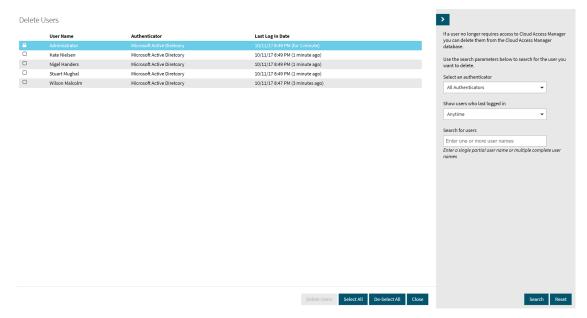
Deleting a user

How to delete a user

- Log in to the Administration Console using the desktop shortcut Cloud Access Manager Application Portal, then click the Users link in the left hand navigation menu.
- 2. Click Delete Users.
- 3. Use the search parameters to select the users you want to delete, then click **Search**.

You should try to be as specific as possible when you enter the search parameters to help reduce the number of search results found in the database. If you have multiple users that you want to delete, you can paste a comma separated list of complete user names into the **Search for users** field.





- 4. Select the user(s) that you want to delete, then click **Delete Users**.
- 5. If Cloud Access Manager has provisioned an application account for the user, you can:
 - Delete & Deprovision
 - Delete Only
 - Cancel
- 6. Click the required option. The action is applied to the selected user(s).



About us

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

Contacting us

For sales or other inquiries, visit https://www.oneidentity.com/company/contact-us.aspx or call +1-800-306-9329.

Technical support resources

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at https://support.oneidentity.com/.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to videos at www.YouTube.com/OneIdentity
- Engage in community discussions
- · Chat with support engineers online
- View services to assist you with your product

