

# One Identity Defender 6.5.0 SOL4374150

# Hotfix

### 05 December 2023, 05:15

This hotfix is intended to provide a fix for the issue listed in the Resolved Issues and is meant only for Defender Security Server.

It also includes the changes as listed in the following sections. One Identity may generate additional hotfixes for future releases of the product.

# **About this hotfix**

This hotfix addresses a functionality issue. The minimum version required for installing this hotfix is 6.5.0.

This Hotfix is specifically designed to be applied on the site and in the environment documented in the support case SOL4374150 to resolve the issue described in Resolved Issues.

## **Resolved** issues

The following is a list of issues resolved in this hotfix.

Table 1: Resolved issues

Resolved issue	Issue ID
Fixed an issue where a Defender user is unable to add license key through the	440536

Defender/License tab in the ADUC main menu.

# **Applicability of this hotfix**

## Table 2: Products affected by this hotfix

Product name	Version	Platform
One Identity Defender	6.5.0	All supported

# **Installing this hotfix**

## To install the update

- 1. Copy the supplied file **Defender-6.5.0-SOL4374150.exe.rename** to the computer running Defender.
- 2. Remove the **.rename** file name extension.
- 3. Run the **Defender-6.5.0-SOL4374150.exe** and follow the on-screen instructions to complete the hotfix installation.

# **Verifying successful completion**

### To determine if this hotfix is installed

- 1. Open the list of installed programs and updates (appwiz.cpl).
- 2. Under **Tasks**, click View installed updates.
- 3. Check the list of installed programs and/or updates:

## • Defender-6.5.0-SOL4374150 under Defender 6.5.0.

This hotfix updates the following files, compared to previous Defender release:

## Table 3: Comparison of updated files

File name	File version after update	File size after update in bytes
%ProgramFiles%\One Identity\Defender\Security Server\ <b>DSServADE.exe</b>	6.5.0.821	1,826,504
C:\Program Files\One Identity\De- fender\Administration Console\ <b>DefenderMMC64.dll</b>	6.5.0.821	6,249,160



# **Removing this hotfix**

## To remove this hotfix

- 1. On the computer running Defender, open the list of installed programs and updates (appwiz.cpl).
- 2. Select **Defender 6.5.0** in the list, and then click Uninstall.

### IMPORTANT:

Uninstallation of hotfix 6.5.0 will also result in complete removal of Defender from your environment.

Alternatively:

- On a 32-bit system, run the following command at a command prompt: msiexec/I {756EE2E6-7E19-45A5-8841-6381F08C7C39} MSIPATCHREMOVE={5D55F575-9903-403A-93F3-B2D0614F4E89}/qb
- On a 64-bit system, run the following command at a command prompt: msiexec /I {9E805897-1D12-4E0B-BF10-EF0BC2D5A014} MSIPATCHREMOVE={5D55F575-9903-403A-93F3-B2D0614F4E89} /qb



# About us

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

# **Contacting us**

For sales and other inquiries, such as licensing, support, and renewals, visit https://www.oneidentity.com/company/contact-us.aspx.

## **Technical support resources**

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at https://support.oneidentity.com/.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request
- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to videos at www.YouTube.com/OneIdentity
- Engage in community discussions
- Chat with support engineers online
- · View services to assist you with your product



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#### Legend

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**CAUTION:** A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

