

syslog-ng Store Box 7.0.2 LTS

Release Notes

09 February 2024, 15:21

These release notes provide information about the syslog-ng Store Box release. For the most recent documents and product information, see [Online product documentation](#).

About this release

Welcome to syslog-ng Store Box. This document describes what is new in the latest version of syslog-ng Store Box (SSB).

For a full description on stable and feature releases, open the [SSB product page on the Support Portal](#) and navigate to **Product Life Cycle & Policies > Product Support Policies > Software Product Support Lifecycle Policy**.

NOTE: Due to complexity of deployment, configuration, and design, you may require assistance from [One Identity Professional Services](#) while introducing new or additional:

- sources
- destinations
- log paths
- significant increases in log volume.

One Identity Professional Services is equipped and trained to evaluate the needs of any organization, and to provide configuration and architectural recommendations that help our users get the most out of any SSB version.

One Identity Professional Services offer assistance in planning and scoping for current needs, as well as recommendations for the future to ensure success.

SSB 7.0.2 LTS is a minor release, with enhanced features and functionality. See [New features](#) on page 2.

Supported platforms

syslog-ng Store Box (SSB) is supported on the following hardware and virtual platforms.

Supported hardware platforms

SSB is supported on the following hardware platforms:

- syslog-ng Store Box (SSB) Appliance 3000
- syslog-ng Store Box (SSB) Appliance 3500
- syslog-ng Store Box (SSB) Appliance 4000

Supported virtual platforms

SSB is supported on the following virtual platforms:

- VMware ESXi server 4.0 or later
- Microsoft Hyper-V
- Microsoft Azure
- Amazon Elastic Compute Cloud (AWS EC2)

⚠ CAUTION: From SSB version 7.0.1 LTS onwards, the following hardware appliances are no longer supported:

- syslog-ng Store Box (SSB) T1
- syslog-ng Store Box (SSB) T4
- syslog-ng Store Box (SSB) T10

New features

New features in SSB 7.0.2 LTS:

- SSB Appliance 4000 now supports BIOS version 1.6
- SSB Appliance 4000 now supports BMC firmware version 1.03.05
- Software Transaction Agreement screens were updated for SSB
- [Resolved issues](#) on page 3

Deprecated features

The following is a list of features that are no longer supported starting with SSB 7.0.2 LTS.

- ⚠ CAUTION:** Starting from 01 March 2021, SSB version 5 LTS is not supported anymore.
- ⚠ CAUTION:** Before upgrading to SSB version 7.0.2 LTS in High Availability (HA) mode, ensure that the nodes have already been restarted since the last upgrade. Otherwise, you have to restart the nodes before upgrading SSB to version 7.0.2 LTS.
- ⚠ CAUTION:** From SSB version 7.0.1 LTS onwards, the following hardware appliances are no longer supported:
- syslog-ng Store Box (SSB) T1
 - syslog-ng Store Box (SSB) T4
 - syslog-ng Store Box (SSB) T10

Resolved issues

The following is a list of issues addressed in this release.

Table 1: General resolved issues

Resolved Issue	Issue ID
Various security related improvements	435003
	435977

Known issues

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

Table 2: General known issues

Known Issue	Issue ID
Due to the kernel security update of SSB 7.0.2 LTS, you may experience the following issues in the SSB Appliance 3500:	403937
<ul style="list-style-type: none">• Indexing performance may decrease.• Indexing of incoming logs may fail.• Saved logs may be inaccessible for search operations until the affected logs are reindexed manually.	

Product licensing

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1. Apply for a trial license at [the syslog-ng website](#).
2. Once you have the license key, download the ISO image from the [Free Trial of syslog-ng Store Box](#) page.

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Upgrade and installation instructions

Prerequisites and notes

This is a Long Term Support release, which means that it will be supported for at least 3 years.

NOTE: You need a new license file to upgrade an existing deployment to version 6.0. For details, see *Updating the SSB license* in the *Upgrade Guide*.

⚠ CAUTION: Before upgrading to SSB version 7.0.2 LTS in High Availability (HA) mode, ensure that the nodes have already been restarted since the last upgrade. Otherwise, you have to restart the nodes before upgrading SSB to version 7.0.2 LTS.

For details on upgrading to version 7.0.2 LTS, see *Upgrade Guide*.

NOTE: Starting from version 7.0.1 LTS, syslog-ng Store Box (SSB) supports the SSB 4000 appliance. However, the usual upgrade path to the newest feature version is supported only if the feature version to which you want to upgrade also supports the SSB 4000 appliance. Because of this, for example, you cannot upgrade from version 7.0.1 LTS to version 7.2F.

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Section 6

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- b. Use a suitable shared library mechanism for linking with the Library. A suitable mechanism is one that (1) uses at run time a copy of the library already present on

the user's computer system, rather than copying library functions into the executable, and (2) will operate properly with a modified version of the library, if the user installs one, as long as the modified version is interface-compatible with the version that the work was made with.

- c. Accompany the work with a written offer, valid for at least three years, to give the same user the materials specified in [Subsection 6a](#), above, for a charge no more than the cost of performing this distribution.
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Section 7

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