



EXPERT  
SERVICES

# Active Roles Foundation Services Package

Hit the ground running with foundation services

## Key Service Features

- Establish a robust Active Roles foundation with guided setup
- Go-live readiness
- Expert training and guidance

## Key Business Outcomes

- Provides a logical entry point
- Reduces risk by providing stable core functionality to build upon
- Achieves rapid time to value
- Operational efficiency with technical training

Establish and implement a strong Active Roles deployment in just two weeks with the Active Roles Foundation Services Package. Offered through One Identity Services (OIS), you get expert, guided assistance every step of the way so that you can implement Active Roles quickly, effectively and efficiently.

Straight out-of-the-box, the Active Roles Foundation Services Package establishes core functionality to deliver an immediate confidence boost. Then, we help build your internal knowledge and implement best practices so that you can keep your systems running optimally.

When you bring in the OIS experts, you get:

- Guided set up
- Quick system set up (approximately two weeks)
- Knowledgeable project management to keep you on track
- Technical training to acquire Active Roles skills

## Activities

The activities include:

- Project initiation and kickoff meeting
- A discovery workshop that includes:
  - A review of business and technical requirements
  - Definition of in-scope users
  - Training on our support portal
- The development phase includes:
  - Design System Requirements and Architecture for the Active Roles implementation for a maximum of one (1) environment including
    - Servers
    - SQL/Db
    - Service accounts
    - Change Control(s)
  - Conduct an Active Directory Workflow Definitions workshop with Active Directory and Human Resources representatives where an integration with Human Resources is required.
  - Install Active Roles in a development lab environment
    - Configuration of delegation of administration for a defined subset of users (Access Templates)
    - Configuration of business rules (Policies)

- Configuration of workflows
- Testing
- Install Active Roles in Production in alignment with requirements and architecture
  - Import of configuration
  - Configuration of environment specific parameters
- Document the installation in the single environment
- Develop and implement Active Roles Sync Service from Human Resources .csv
- Support during User Acceptance testing of installation
- Transfer knowledge of the installation to your operations team to ensure they complete the rollout to the remaining users
- Training
  - Send one student to a public three-day [Active Roles Administration training course](#)
  - Public training courses are delivered at a One Identity facility on prescheduled dates. Visit the [One Identity University](#) web page to view course details and schedules.

- Customer will identify a single point of contact to ensure that all pre-engagement tasks are completed within the specified time

## Limitations

This offering does not include:

- Customizations to the UI or other components
- Architecture, design or custom integrations with other applications

## Special Notes

The duration of this service may vary based on many factors, including, but not limited to, the complexity of the environment. The information above is a general description of professional services that OIS may provide during the services engagement. The actual services to be provided during your engagement will be specified.

## Get Started

To start your professional services engagement.

[Contact an Expert](#)

## Assumptions & Prerequisites

- Customer has less than 10K users
- No more than two (2) Active Roles services for high availability
- One (1) Active Directory domain
- Customer is responsible for additional rollout to the remaining user accounts
- Customer is responsible for providing a suitable installation environment in alignment with the products recommended specifications
- Customer must commit the appropriate technical resource(s) to assist the OIS expert as required to complete the activities and deliverables
- Customer will provide adequate and appropriate access to servers, systems and data as required
- A checklist of these requirements will be provided by One Identity

## About One Identity

One Identity, a Quest Software business, lets organizations implement an identity-centric security strategy, whether on-prem, in the cloud or in a hybrid environment. With our uniquely broad and integrated portfolio of identity management offerings including account management, identity governance and administration and privileged access management, organizations are empowered to reach their full potential where security is achieved by placing identities at the core of the program, enabling proper access across all user types, systems and data. Learn more at [OneIdentity.com](https://www.oneidentity.com).

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