EXPERT SERVICES

Architecture and Design Review
Assistance when you need it

Key Business Outcomes

- Increased Confidence
- Accelerated Deployment
- Optimized Solution
- Mitigate Risk

Key Services Features

- Access to a remote ondemand senior architect
- Design Authority
- Trusted Advisor

Get Started

To start your professional services engagement today.

Contact an Expert

Whether you need short-term assistance or wrestling with post-implementation challenges, you can leverage a remote One Identity senior architect to assist your organization – on demand. This is a cost-efficient and flexible way to get expert assistance for your project. Our senior architects draw on experience and knowledge gleaned from working with the solutions day in and day out. Turn to them for product insights and best practices when your organization most needs it. You can get guidance on:

- Overcoming nearly any challenge with One Identity solutions
- Improving team agility to keep project on time
- As-needed support, including:
  - Sizing exercises to estimate cost
  - Installing, configuring, and optimizing
  - Disaster recovery and high-availability
  - Integrating with another application
  - Analysis and recommendations to help meet your key performance goals
  - Extending the life of One Identity solutions
  - Leveraging use cases for additional functionality
  - Project planning guidance

Prerequisites

The activities are provided remotely Monday through Friday, between 8 a.m. and 5 p.m. in the time zone of the assigned architect- excluding holidays.

- On-Site engagements are available upon request -Customer is responsible for travel and expense
- Customer must commit appropriate technical resource(s) as required by our architect to complete the activities and deliverables
- Customer will provide One Identity with adequate and appropriate access to servers, systems and data as required.
  - A checklist of these requirements will be provided by OIS
- Customer will identify a person to be the single point of contact to ensure that all tasks are completed within the specified time

ONE IDENTITY™