Identity Manager Health Check Assessment

Optimize your Identity Manager solution

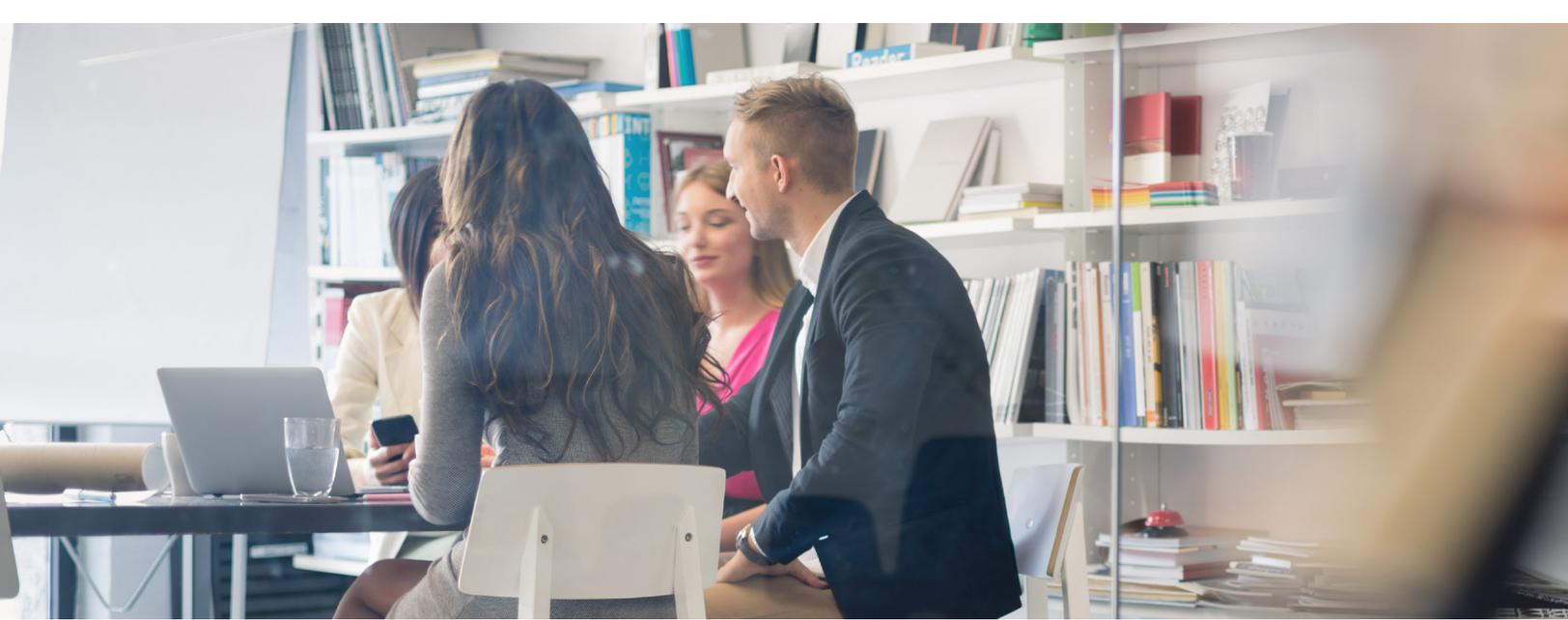## A One Identity Expert Services

Key Business Outcomes

- Confidence in your systems
- Risk awareness
- Issue awareness
- System validation

Key Services Features

- Residual business value review
- Hardware validation
- Performance review
- Security review
- Use case validation
- System state reporting
- Integration opportunities

Your Identity and Access Management solution is a critical component of your business. Assessments are recommended twice a year to mitigate risks and ensure you can keep up with changing demand and business processes. Customers who are up-to-date with their health checks gain:

- Performance efficiency
- Tuning of critical use-cases to match organizational changes and business process changes
- Additional use-cases to further leverage the value of One Identity
- Conversion of manual workflows to automated provisioning
- Expansion of self-service capabilities to empower and enrich end-user experience

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Overview

The Identity Manager Assessment service is a three or more day on-site engagement in which One Identity Services (OIS) will work with you and your team to analyze and document the performance of your Identity Manager implementation.

Recommendations from the assessment are delivered to your organization in a detailed report. During the assessment, OIS will highlight and discuss best practices and additional solutions that could enhance auditing functionality in key areas of your infrastructure.

Activities

The on-site activities include:

- Identify open support issues and development of a remediation plan
- Discuss hardware requirements for the current state of Identity Manager
- Highlight performance and/or stability issues that may cause production outages, delays or financial impacts
- Address your data, authorization or authentication security concerns

- Review the backup, disaster recovery and business continuity compliance
- Evaluate the gap between the current use and intended use of the software
   - Including access requests, identity and access governance, provisioning, business process management and reporting
- Assess identity sources and targets
- Provide a comprehensive report with findings and recommendations

Prerequisites

- The activities will be performed on-site between 8 a.m.—5 p.m., local time, Monday through Friday, excluding holidays
- Customer must commit the appropriate technical resource(s) as required to provide the consultant with the assistance required to complete the activities and deliverables listed above
- Customer will provide One Identity with adequate and appropriate servers, systems and data, as well as access as required.
   - A checklist of these requirements will be provided by OIS
- Customer will identify a single point of contact to ensure that all tasks are completed within the specified time

Special Notes

The duration of this service may differ based on many factors including, but not limited to, the complexity of the environment. The information above is a general description of professional services that One Identity Services may provide during the services engagement. The actual services to be provided will be stated in the order for such services.

Get Started

To start your professional services engagement today, please complete the OIS contact form.

About One Identity

One Identity helps organizations get identity and access management (IAM) right. With our unique combination of offerings, including a portfolio of identity governance, access management, privileged management and identity as a service solutions, organizations can achieve their full potential – unimpeded by security, yet safeguarded against threats.

Learn more at OneIdentity.com

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