One Identity Safeguard for Privileged Passwords Foundation Services

Hit the ground running with foundation services

Whether you need expert assistance or your IT staff just don't have enough hours in the day, you can leverage a One Identity Services (OIS) expert to help your organization set up and configure One Identity Safeguard Privileged Passwords.

When you bring in an OIS expert, you get:

- Accelerated time to value with guided setup
- Assured that you benefit from proper baseline configuration
- Field-tested best practices guided

Key Services Features

- Initial configuration and setup
- Knowledge transfer
    - QUORUM/Consensus
    - Patch process
    - Client vs. Web access

Get Started

Overview

The One Identity Safeguard for Privileged Passwords Foundation Services offering includes a five day engagement during which an OIS expert introduces the basics of using safeguard and prepares your team to fully leverage the solution's advanced capabilities. Our OIS expert begins with configuration, then helps you set up target assets (a maximum of five targets). This offering is ideal for implementations that do not require significant customizations.

Activities

The planned activities include:

Project Initiation

- Review of business and technical requirements
- Overview of One Identity Safeguard capabilities

Configuration of a three-system cluster (QUORUM)

- NTP and SMTP settings
- Backups and archive server(s)
- External authentication, if necessary
- Syslog
- Password rules, reasons, and profiles
- Import users via Active Directory or manually

"We rely on the excellent advice from One Identity Services. At any time over the past nine years, I've been able to ring my account manager and organise a meeting to discuss our needs, come up with a creative solution, and put that into practice."

Anders Kok
Service Delivery Manager
Transavia

ONE IDENTITY™

Setup

- Approval anywhere
- Up to two (2) partitions
- Up to five (5) target assets

Knowledge Transfer

- Safeguard interfaces
- Applying patches
- Understanding permissions, asset groups, account groups, user groups and partitions
- Import process for accounts, assets and users
- Auto-discovery methods ppliance interfaces

Assumptions & Prerequisites

- Customer is responsible for additional target assets and associated accounts
- All Safeguard appliances are installed and powered on prior to the beginning of the engagement
- The activities will be performed between 8 a.m. and 5 p.m. (local time), Monday through Friday, excluding holidays
- Customer must commit the appropriate technical resource(s) to assist the OIS expert as required to complete the activities and deliverables
- Customer will provide adequate and appropriate access to servers, systems and data as required
- A checklist of these requirements will be provided by One Identity
- Customer will identify a single point of contact to ensure that all post-engagement tasks are completed within the specified time

Limitations

This offering does not include:

- Customizations to the UI or other components
- Architecture, design or custom integrations with other applications

Special Notes

The duration of this service may vary based on many factors, including, but not limited to, the complexity of the environment. The information above is a general description of professional services that OIS may provide during the services engagement. The actual services to be provided during your engagement will be specified.

Get Started

To start your professional services engagement today, complete the OIS contact form.

About One Identity

One Identity helps organizations get identity and access management (IAM) right. With our unique combination of offerings, including a portfolio of identity governance, access management, privileged management and identity as a service solutions, organizations can achieve their full potential – unimpeded by security, yet safeguarded against threats. Learn more at OneIdentity.com