

# Password Manager 5.14.0

# **Release Notes**

### 27 March 2024, 13:33

These release notes provide information about the Password Manager 5.14.0 release. For the most recent documents and product information, see Password Manager Technical Documents on the One Identity Support Portal.

# **About this release**

Password Manager 5.14.0 is a minor release with new features and functionality.

- For the list of new features, see New features.
- For the list of deprecated features, see Deprecated features.
- For the list of resolved issues, see Resolved issues.
- For the list of known issues, see Known issues.

# **New features**

Password Manager 5.14.0 contains the following new feature.

### **Cloning existing Management Policies**

Added the **Clone existing Management Policy** option as a new way to create Management Policies. When creating a new Management Policy, administrators can select to create a copy of an already existing Management Policy. For more information, see *Adding or cloning a new Management Policy* in the *Password Manager Administration Guide*.

See also:

- Enhancements on page 2
- Resolved issues on page 3
- Known issues

# **Enhancements**

The following is a list of enhancements implemented in Password Manager 5.14.0.

### **Table 1: Enhancements**

Enhancement	Issue ID
Angular version is updated to 16.	440046
Added security enhancements for use cases where reCAPTCHA is used.	444330
Input fields on the Self-Service Site now have a configurable maximum input length.	408010
Added security improvements for the RADIUS Server implementation on the Self-Service Site.	448128
Added a translation for the <b>Authenticate via phone activity</b> token input field.	441053

# **Deprecated features**

The following is a list of features that are no longer supported starting with Password Manager 5.14.0.

## Legacy Password Manager User Site

▲ CAUTION: Starting from release 5.14.0, the legacy Password Manager User Site is deprecated and removed from the product. Because of this, installing Password Manager 5.14.0 will remove any configured instances of the legacy User Site.

One Identity strongly recommends to configure the new Password Manager Self-Service Site for use before upgrading to Password Manager 5.14.0.

## **QESSO** integration

QESSO integration has been deprecated.



# **Resolved issues**

The following is a list of issues addressed in this release.

### Table 2: Resolved issues – General Password Manager Issues

Resolved issue	Issue ID
Refined and greatly extended the type of events logged into the <b>Windows Event Log</b> .	442014
Certain vulnerable libraries used by Password Manager have been updated to non-vulnerable libraries.	414327
Increased stability in the case when adding an <b>Authenticate with</b> <b>password</b> activity to a workflow, with the <b>Authenticate user with</b> <b>expired password</b> setting or <b>Authenticate disabled user</b> setting also being enabled.	442090
Fixed the handling of the mailNickname attribute in the User Properties Rule of password policies. The handling now works as expected.	442723

### Table 3: Resolved issues – Password Manager Self-Service Site

Resolved issue	Issue ID
Added a translation for the <b>Authenticate via phone activity</b> token input field.	441053
The title of the previous user search is now consistent and only updates when a new search action is initiated.	441016
The <b>Old password</b> field in the <b>Change Password in Active Directory</b> activity is now available whenever the user must update their password.	441028
Fixed an issue where the <b>Passcode and Phone authentication</b> availability was not re-checked each time when the <b>Authentication</b> <b>Methods</b> activity was opened.	441143
In <b>Authentication methods</b> activity, the personal authentication options are now available as configured.	441896
In some cases, the <b>Manage My Profile</b> activity could modify the answers without new inputs. Now the activity consistently keeps or updates the answers based on the user's actions.	441037
Removed a potentially vulnerable server setting from the Self-Service Site.	447194



### Table 4: Resolved issues – Password Manager Self-Service API

Resolved issue	Issue ID
The Self-Service Site API no longer requires opening its Swagger page after	443152
a restart to operate.	

### Table 5: Resolved issues – Password Manager Administration Site

Resolved issue	Issue ID
<b>Auto Generated password</b> radio button is now selectable without email and SMS options.	444629
In the Administration Site, you can now save the <b>Clear old records from</b> <b>reporting database</b> task settings with the <b>Archive</b> option selected.	440212

### Table 6: Resolved issues – Password Manager Helpdesk Site

Resolved issue	Issue ID
Added helpdesk operator information to the workflow request class, and also included it in the SDK documentation.	444121
The search function on the Helpdesk Site has been updated to prevent potential failures with valid search terms in some cases.	444773

# **Known issues**

The following is a list of issues, including those attributed to third-party products, known to exist at the time of release.

### Table 7: Known issues

Known issue	Issue ID
When User Principal Name (UPN) is used as service account, installing a Password Manager hotfix can lock the service account.	255614
Workaround	
To solve the problem:	
1. Change the service account to the domainname\username format.	
2. Provide a password for the same service account user.	
3. Install the Password Manager hotfix.	
Following a Password Manager upgrade, the <b>General</b> > <b>Settings</b> > <b>Scheduled Tasks</b> > <b>Active Directory Sites</b> task is disabled.	246147



Vorkaround       A non-section of the password Manager to a newer version, enable the Active pirectory Sites task manually.       2336         Vhen scheduled from the secondary instance of the Password Manager erver, the General Settings > Unregister Users task does not run.       2336         Vorkaround       Corean Sections > Unregister Users task does not run.       2336         Vorkaround       Corean Sections > Unregister Users task does not run.       2336         Vorkaround       Corean Sections > Unregister Users task does not run.       2336         Vorkaround       Corean Sections > Users task on the primary instance of Password Manager.       2336         F the application pool identity is a domain user with minimal permissions, hen Web interface customization changes are not applied to the Self-itervice and Helpdesk Sites.       2336         In the General Settings > Instance Reinitalization page, the Corporate phone attribute is not imported from the primary instance to he secondary instance.       2292         Vorkaround       Ipdate the Corporate phone attribute manually on the secondary isstance.       2215         Vorkaround       SA currently supports IPv4 addresses only. Therefore, do not access the assword Manager Self-Service Site from an external network where the equest contains an IPv6 address.       2216         Vhen configuring a dictionary rule in the Password Manager Administration or eject passwords that contain > Beginning characters of a litcionary word setting does not work correctly if you specify only 2 eginning characters.       221	ie ID
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lictionary (QPMDictionary.txt) setting when configuring a dictionary ule.	
f no appropriate authentication methods are configured for it, the <b>Forgot</b> 2213	
<b>1y Password</b> screen may appear blank in the Password Manager Self- service Site or Helpdesk Site.	389
Vorkaround	
n the Password Manager Administration Site, One Identity recommends	



Known issue	Issue ID
configuring the <b>Register</b> workflow with <b>Security Questions</b> as one of its registration modes.	
When a symmetry rule is configured with the <b>Policy Rules</b> > <b>Symmetry</b> <b>Rule</b> setting of the Password Manager Administration Site, it may fail to validate passwords containing non-consecutive characters.	220177
Workaround	
Do not use the <b>Policy Rules</b> > <b>Symmetry Rule</b> > <b>Maximum number of</b> <b>consecutive characters within a password, that read the same in</b> <b>both directions (pass4554word)</b> setting.	
In a Password Manager for AD LDS environment, if the User Scope is configured with an AD LDS account, the <b>Forgot My Password</b> and <b>Manage My Passwords</b> workflows will fail.	220171
Workaround	
When configuring a User Scope, do not use <b>The following AD LDS</b> account setting of the Access account > Edit AD LDS Instance Connection dialog.	
When a Questions and Answers Policy is updated with any language other than English, users may receive both the default and the custom email notifications on the Password Manager Self-Service Site.	219401
Workaround	
For the <b>Email user if workflow succeeds</b> workflow, change the value of the <b>Select email template to use</b> setting to <b>Customize</b> .	
Upgrading Password Manager from version 5.6.3 to 5.9.x keeps the previous <b>My Questions and Answers</b> profile workflow.	215892
Workaround	
To solve the problem:	
<ol> <li>In the Password Manager Administration Site, navigate to the My Questions and Answers profile workflow.</li> </ol>	
<ol><li>Open Workflow Settings &gt; Availability.</li></ol>	
3. Set Enable the workflow to Never.	
4. Select Show the workflow on the Self-Service Site.	
5. To apply your changes, click <b>OK</b> .	
The User Status Statistics scheduled task may fail intermittently.	171590
After upgrading to Password Manager 5.9.x, the <b>My Notifications</b> custom workflow cannot be edited in the Password Manager Self-Service Site. <b>Workaround</b>	171589



Known issue	Issue ID
One Identity recommends to use the Self-Service Site to edit the <b>My</b> <b>Notifications</b> workflow.	
When using Password Manager for AD LDS, the <b>Password Policies</b> page of the Administration Site is not updated when a password policy is created.	170587
Workaround	
After a new Password Policy is created, click <b>Save</b> , and immediately cancel the <b>Add New Policy</b> wizard. The page will refresh and list the new policy.	
After upgrading to Password Manager for AD LDS 5.9.x, the <b>General</b> <b>Settings</b> > <b>Search and Logon Options</b> menu may display an error when its settings are modified.	170560
Workaround	
To solve this problem:	
<ol> <li>In the Password Manager for AD LDS Helpdesk Site, navigate to General Settings &gt; Search and Logon Options.</li> </ol>	
<ol> <li>In the Users must enter the following user account attribute for identification setting, change the value from sAMAccountName to cn.</li> </ol>	
In Password Manager for AD LDS, certain column data required for custom activities are not available in generated reports.	170355
After upgrading Password Manager from an earlier version to 5.9.x, the upgrade process may create duplicate URL references for the Password Manager User Site.	169921
Workaround	
Manually delete URL shortcuts that are not required.	
When a Password Manager for AD LDS instance and the Password Manager for AD LDS server instance are not configured on the same machine, Password Policy Rules are not displayed in the Password Manager for AD LDS Self-Service Site.	169763
Workaround	
Configure the Password Manager for AD LDS instance and the Password Manager for AD LDS server instance on the same machine.	
The user search settings of the Password Manager for AD LDS Helpdesk Site may work incorrectly.	169384
Workaround	
To solve the problem:	
1. In the Password Manager for AD LDS Helpdesk Site, navigate to	



Known issue Is	
General Settings > Search and Logon Options.	
2. Use the <b>cn</b> attribute instead of <b>mail</b> to search for users.	
The Password Manager Self-Service Site may not launch on Secure Password Extension (SPE) through a 32-bit operating system.	167871
Workaround	
If you have a 32-bit operating system, One Identity recommends to use the Self-Service Site.	
When a password is changed from the target Active Directory (AD) system to that of the source AD, One Identity Quick Connect may be unable to synchronize passwords.	167573
Workaround	
Restart the Quick Connect Capture Agent Service on all the source and target systems.	
In Password Manager versions $5.8.2$ and $5.9.x$ , you can only reconnect to a domain on the second attempt.	166950
Workaround	
To solve the problem:	
<ol> <li>In the Password Manager Administration Site, select the User Scope, Helpdesk Scope or Password Policy you want to configure.</li> </ol>	
<ol> <li>Click Add domain connection twice to add a new domain connection.</li> </ol>	
In email notifications, the #OPERATOR_ACCOUNT_NAME#, #OPERATOR_IP#, #WORKFLOW_RESULT#, and #WORKFLOW_SUMMARY# parameters are not populated.	141728
On Windows Server 2019, the Password Manager Service and One Identity rSMS Service may stop.	127587
Workaround	
To solve the problem, make sure that the domain controller machine and the clients are at two separate entities.	
When editing a dictionary file between the size of 10–20 MB from a Password Policy, the web browser session may crash, and an error may appear in the Windows Event Viewer.	115957
Workaround	
If you must modify a dictionary file larger than 10 MB, edit it from the domain machine where Password Policy Manager (PPM) is installed.	
When performing a password reset with the Password Manager Helpdesk Site, the site also accepts the previous/old password.	114822



#### **Known issue**

### Workaround

Manually enter a different password during the short duration of the password reset.

# **System requirements**

Before installing Password Manager 5.14.0, ensure that your system meets the following minimum hardware and software requirements.

NOTE: When setting up a virtual environment, carefully consider the configuration aspects such as CPU, memory availability, I/O subsystem, and network infrastructure to ensure the virtual layer has the necessary resources available. For more information about environment virtualization, see One Identity's Product Support Policies.

# Password Manager Service and Administration Site requirements

Before installing Password Manager, ensure your system meets the following minimum hardware and software requirements. These requirements are applicable both to Full Installation and Distributed Installation (when the Self-Service Site and the Helpdesk Site are installed on separate systems).

Requirement	Details
Platform	1.6 GHz or higher.
Memory	At least 4 GB RAM.
Hard disk space	<ul><li>2.7 GB of free disk space.</li><li>NOTE: If .NET Framework is already installed, then installation may require less disk space.</li></ul>
Operating system	<ul> <li>Password Manager can be run on any of the following operating systems:</li> <li>Microsoft Windows Server 2016</li> <li>Microsoft Windows Server 2019</li> <li>Microsoft Windows Server 2022</li> </ul>

### **Table 8: Password Manager Service and Administration Site requirements**



Requirement	Details	
	tions:	
	<ul> <li>Password Manager is not supported on Windows Server Core mode setup.</li> </ul>	
	<ul> <li>One Identity does not recommend installing Password Manager on the machine where the Domain Controller (DC) server is installed.</li> </ul>	
	<ul> <li>Password Manager supports Windows Server 2016 and later versions in domain and forest functional levels, including domains operating in a mixed mode.</li> </ul>	
	<ul> <li>Password Manager does not support Windows Server 2012 R2 and earlier versions.</li> </ul>	
Internet Information Services	Password Manager requires any of the following Microsoft Internet Information Services (IIS) versions on the web server of your environment:	
	• IIS 8.0	
	• IIS 10.0	
	NOTE: PMSelfService site requires IIS 10.	
	TIP: To ensure best practice security, configure Password Manager to use HTTPS. For more information, see <i>Password Manager 5.14.0 Administrator Guide</i> or <i>Password Manager 5.14.0 Administrator Guide</i> (AD LDS Edition).	
Web browser	Password Manager supports the following web browsers:	
	Microsoft Edge	
	Mozilla Firefox 10 or later	
	Apple Safari 5 or later	
	Google Chrome 15 or later	
Microsoft .NET	Microsoft .NET Framework 4.7.2	
Framework	NOTE: Install .NET Framework before you install Password Manager.	
Visual C++ Runtime	Password Manager supports the following Visual C++ Runtime Libraries:	
Libraries	Visual C++ Runtime Libraries 2017	
	Visual C++ Runtime Libraries 2010	
	Visual C++ Runtime Libraries x86 and x64 are included in the Password Manager distribution package.	
	NOTE: Install Visual CLL, Runtime Libraries 2010 and Visual CLL	

NOTE: Install Visual C++ Runtime Libraries 2010 and Visual C++



#### **Requirement** Details

resolution

Runtime Libraries 2017 before you install Password Manager.Minimum screen1280x1024 pixels

# **Password Manager Self-Service Site** requirements

Make sure that every client computer meets the following minimum software requirements:

Requirement	Details
Web browser	The Password Manager Self-Service Site supports the following browsers:
	Microsoft Edge
	Mozilla Firefox 10 or later
	Apple Safari 5 or later
	Google Chrome 15 or later
Mobile webThe Password Manager Self-Service Site supports the following browserbrowserbrowsers:	
	Microsoft Edge
	Mozilla Firefox
	Apple Safari
	Google Chrome
	DuckDuckGo
	Samsung Internet
Minimum screen	1280x1024 pixels

## resolution

## **Password Manager Helpdesk requirements**

Make sure that every client computer meets the following minimum software requirements:



Requirement	Details	
Web browser	The Password Manager Helpdesk Site supports the following browsers:	
	Microsoft Edge	
	Mozilla Firefox 10 or later	
	Apple Safari 5 or later	
	Google Chrome 15 or later	

### Table 10: Password Manager Helpdesk Site requirements

Minimum screen 1280x1024 pixels resolution

## **Password Policy Manager requirements**

To implement password policies in an Active Directory (AD) domain managed by Password Manager, deploy the Password Policy Manager component on all domain controllers of the managed domain.

The domain controllers where you plan to install the Password Policy Manager component must meet the following requirements:

Requirement	Details
Hard disk space	30 MB of free hard disk space.
Operating system	Password Policy Manager supports the following operating systems:
	Microsoft Windows Server 2016
	Microsoft Windows Server 2019
	Microsoft Windows Server 2022
	NOTE: Password Manager does not support Windows Server Core mode setup.

### **Table 11: Password Policy Manager Requirements**

# **Secure Password Extension requirements**

To support password resets from the Windows login screen, you must deploy Secure Password Extension on all target computers in the managed domain. The target computers must meet the following minimum software requirements:



Requirement	Details
Operating system	Secure Password Extension supports the following operating systems:
	Microsoft Windows 8.1
	Microsoft Windows 10
	Microsoft Windows 11
Web browser	Microsoft Internet Explorer 11
	NOTE: Due to potential security threats, One Identity does not recommend using any Internet Explorer plug-ins on computers with Secure Password Extension installed.

### **Table 12: Secure Password Extension requirements**

## **Offline Password Reset requirements**

To allow users to reset their forgotten passwords when they are not connected to the corporate network (making their domain unavailable), deploy the Offline Password Reset component on all target computers in the managed domain.

NOTE: Users can reset their passwords offline only if the Offline Password Reset component has been already installed prior to their scheduled password reset time.

The target computers must meet the following minimum software requirements:

### **Table 13: Offline Password Reset requirements**

Requirement	Details	
Operating system	The Offline Password Reset component supports the following operating systems:	
	Microsoft Windows 8.1	
	Microsoft Windows 10	
	Microsoft Windows 11	
	NOTE: Password Manager does not support Windows Server Core mode setup.	

## **Password Manager Reports requirements**

To configure and use Password Manager reports, you must:



- 1. Install an SQL server in your environment.
- 2. Configure reporting settings on the Password Manager Administration Site. For more information, see *Reporting* in *Password Manager 5.14.0 Administration Guide* or *Password Manager 5.14.0 Administration Guide (AD LDS Edition)*.

The report definitions included with Password Manager support all features of the SQL server versions listed in this section. All supported Microsoft SQL Server Reporting Services in Password Manager support SSL connection.

### **Table 14: Password Manager Reports requirements**

Requirement	Details	
SQL Server	The following SQL Server versions are supported:	
	Microsoft SQL Server 2014	
	Microsoft SQL Server 2016	
	Microsoft SQL Server 2017	
	Microsoft SQL Server 2019	
	Microsoft SQL Server 2022	

## **Accessing External URLs**

To enable Password Manager to download images:

• The machine where Password Manager is installed must have an active Internet access.

# **Product licensing**

Password Manager requires a license key for operation. For more information on license management, see *Licensing* in the *Password Manager 5.14.0 Administration Guide* or the *Password Manager 5.14.0 Administration Guide (AD LDS Edition)* documents.

[Placeholder for text]

# **Upgrade and installation instructions**

For more information on how to install or upgrade Password Manager, see the following resources:



• When you upgrade Password Manager from versions prior 5.11.0 or 5.11.1 and Secure Token Server features are used, create a backup of **Rsts.exe.config** in <password-manager-install-folder>\Service\SecureTokenServer. When the upgrade is finished, restore these files.

This procedure is not required for upgrades starting from version 5.12.0.

- If in any of the workflows in the **Authentication Methods** activity is used with the **Personal Email: Authenticate with Passcode** method, administrators must reconfigure this activity.
- For more information on the upgrade procedure, see *Upgrading Password Manager* in the *Password Manager 5.14.0 Administration Guide* or the *Password Manager 5.14.0 Administration Guide* (AD LDS Edition) documents.

You can upgrade to Password Manager 5.14.0 from version 5.9.x or later.

• For more information on how to install and configure Password Manager, see Installing Password Manager in the Password Manager 5.14.0 Administration Guide, Password Manager 5.14.0 Administration Guide (AD LDS Edition), or the Password Manager 5.14.0 Quick Start Guide documents.

# Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release is Unicode-enabled and supports any character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan.

The release is localized to the following languages: Chinese (Simplified), Chinese (Traditional), Czech, Danish, Dutch, French, German, Italian, Japanese, Korean, Polish, Portuguese (Brazil), Portuguese (Portugal), Russian, Spanish, Swedish.

The Password Manager Self-Service Site is not localized in any language other than English.



# About us

One Identity solutions eliminate the complexities and time-consuming processes often required to govern identities, manage privileged accounts and control access. Our solutions enhance business agility while addressing your IAM challenges with on-premises, cloud and hybrid environments.

# **Contacting us**

For sales and other inquiries, such as licensing, support, and renewals, visit https://www.oneidentity.com/company/contact-us.aspx.

## **Technical support resources**

Technical support is available to One Identity customers with a valid maintenance contract and customers who have trial versions. You can access the Support Portal at https://support.oneidentity.com/.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

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- View Knowledge Base articles
- Sign up for product notifications
- Download software and technical documentation
- View how-to videos at www.YouTube.com/OneIdentity
- Engage in community discussions
- Chat with support engineers online
- · View services to assist you with your product

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## Microsoft .Net Framework 4.7.2

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